

Toradex Counterfeit Parts Prevention Policy

Toradex has implemented the following policy to preclude introduction of counterfeit electrical, electronic and electromechanical (EEE) parts into our supply chain and assembly of such items on our products.

Procurement from Authorized Sources

Our policy is to procure new and authentic EEE parts from Authorized Sources for our products. Authorized Sources are either Original Component Manufacturers (OCM) or OCM-authorized suppliers. We specify the Authorized Sources where our Electronic Manufacturing Service (EMS) partners may purchase EEE parts.

Procurement from other sources

Only if Authorized Sources for the EEE parts are exhausted or otherwise no longer available with reasonable efforts, Toradex considers other than Authorized Sources for procurement. We perform a comprehensive risk assessment and verification process for EEE parts procured from other than Authorized Sources.

Risk assessment:

We only use long-standing and well-known component sourcing networks and databases with headquarters in the USA, Canada, Australia, or Western Europe for sourcing EEE parts. We assess the likelihood of receiving a counterfeit part from the supplier, considering in particular geographic location, professionality and expertise in communication, certificates of conformity, membership in professional associations, quality-ranking, our internal history with supplier, supplier's online profile, images of EEE parts and packaging, completeness of information and documentation.

Verification process:

When we procure from other than Authorized Sources, we first order samples of EEE parts. We follow a standard verification process which is performed together with our EMS partners. The verification process includes visual inspection of EEE parts and packaging, comparison with parts procured earlier from Authorized Sources, X-ray inspection for critical or complex parts like integrated circuits, functional tests of assembled parts.

Reporting

If we discover suspect or confirmed counterfeit parts they will be immediately identified and segregated. Suppliers of suspect or confirmed counterfeit parts will be contacted and confronted with our discoveries. We report suppliers of counterfeit parts to the component sourcing networks and databases, applicable government authorities, and / or industry supported reporting programs.

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